

NORTH SOUND SUD RFQ QUESTIONS

1. What system will our EMR need to interface with for data submission?

Answer: *Your EMR will need to create batch files that will be uploaded to a designated location on the North Sound BHO SFTP site.*

2. Is billing done electronically? If so, what system is used?

Answer: *We pay for medically necessary urine drug screens at a rate of \$23 each. We have a monthly billing form the provider fills out and send in for payment of medically necessary UA testing. The outpatient services program is paid on a fee-for-service basis. The fees are paid based on the data submitted to our Client Information System (CIS). The allowable encounters and rules for related data are found in the Service Encounter Reporting Instructions (SERI) as published by Department of Social and Health Services Division of Behavioral Health and Recovery. You can view the SERI on our website: <http://northsoundbho.org/datadict/Default>*

3. Our program has an existing Residential program on the same site as our Outpatient programs. Patients in the residential program are allowed to use tobacco at 4 times per day. Our outpatient cannot smoke on site. Is it required that the grounds be 100% tobacco free in order to be contracted with North Sound BHO?

Answer: *No, the grounds do not need to be 100% tobacco free, however we would encourage smoking cessation.*

4. What are the reimbursement rates for Assessment, Individual Counseling, Family Counseling, hourly group rate, and urine drug screens?

Answer: *The rates are attached.*

5. In the past when the county managed the funds, agencies requested a certain dollar amount to use in their program and their application showed how they would use all of those funds. As part of this RFQ, do we need to apply for certain dollar amount? Or is the application a form of credentialing and the BHO determines if they want to contract for services with that provider and at that location?

Answer: *Yes, this application is to help us determine who to contract with and for what services. The amount of funding allocated to a program will be based on the staffing being proposed for the services.*

6. If we have no plans currently to become a dually licensed facility, will we be considered for contracting?

Answer: *Yes, you will be considered.*

7. What do you need for a sample electronic file? Is it as simple as an attachment to an email?

Answer: *An attachment to an email would suffice if that is the delivery method of other electronic RFQ submission documents.*

8. Why do I need to send a copy of my most recent annual report? Who is suppose to audit my financials? My Accountant? DBHR? IRS? I am not sure of what it is your looking for.

Answer: *We are requesting your most recent audit or an annual report providing details on the health of your organization.*

9. Is it only one agency being approved throughout this whole process?

Answer: *No, that language should have been removed, we will determine the number of qualified providers to join the network based on community need and applicant qualifications.*