

Effective Date: 7/13/2005
Revised Date: 5/22/2008
Review Date: 6/2/2008

North Sound Mental Health Administration

Section: 1500: Clinical: Reintegration of Consumers into the Community

Authorizing Source: SMHC and PIHP contracts

Cancels:

See Also:

Providers are required to "comply with" this policy

Responsible Staff: Quality Manager

Approved by: Executive Director

Date: 7/7/2008

Signature:

POLICY #1533.00

SUBJECT: REINTEGRATION OF CONSUMERS INTO THE COMMUNITY

PURPOSE

To clarify how the North Sound Mental Health Administration (NSMHA) complies with Mental Health Division (MHD) contract requirement to ensure rapid and successful reintegration of consumers into the community from long-term placements in State psychiatric hospitals and children's long-term inpatient (CLIP) facilities.

POLICY

NSMHA will comply with MHD contract requirements regarding reintegration and be able to demonstrate the effectiveness of our mechanisms.

PROCEDURE

NSMHA will collaborate with the consumer in choosing a Mental Health Care Provider (MHCP) who is primarily responsible for coordinating the mental health care services provided to the consumer.

NSMHA will assign liaisons to Western State Hospital and CLIP facilities to be responsible to ensure CMHAs have the information necessary for effective continuity of care and quality improvement; collaborating with each consumer in selecting a MHCP to be primarily responsible for coordinating the mental health care services provided to the consumer; and continue the implementation of the Expanding Community Service Project (ECS) according to Exhibit M or N, whichever is applicable.

NSMHA shall be able to demonstrate that its community reintegration mechanisms are effective through its quality management system monitors such as complaint and grievance tracking, critical incident reports, care coordination functions, and consumer and provider satisfaction surveys.

ATTACHMENTS

None