



# North Sound Behavioral Health Organization, LLC

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North Sound BHO Contract Memorandum 2017-008

Date: May 3, 2017

To: Tom Sebastian, Compass Health and Compass Whatcom  
Donna Konicki, Bridgeways  
Michael Watson, Lake Whatcom RTC  
Will Rice, Catholic Community Services Northwest  
Claudia D'Allegrì, Sea Mar  
Cammy Hart-Anderson, Snohomish County MH/CD/Vets Division Manager  
Phil Smith, Volunteers of America  
Randy Polidan, Unity Care NW  
Sue Closser, Sunrise Services  
Robert Sullivan, Pioneer Human Services  
Beratta Gomillion, Center for Human Services  
Corky Hundahl, Phoenix Recovery Services  
Julie Lord, Pioneer Human Services  
Linda Grant, Evergreen Recovery Services  
Marli Bricker, Therapeutic Health Services

From: Joe Valentine

Subject: Revised Policy

Greetings BHA Providers:

## **Policy 1506.00 – Availability of Services**

This revised policy has been through the review process. The Executive Director signed and approved this policy May 3, 2017. This policy needed some minor language changes.

The NM with policy attachment included below for your convenience.

Please ensure all appropriate staff is notified of this revised policy.

Full implementation of this policy should occur no later than 60 days after this memo.

cc: Cindy Ferraro, Bridgeways  
Becky Olson-Hernandez, Compass Health  
Kay Burbidge, Lake Whatcom RTC  
Pat Morris, Volunteers of America  
Katherine Scott, Sea Mar  
Richard Sprague, Unity Care NW  
Danae Bergman, Center for Human Services  
Jackie Henderson, Island County Coordinator  
Barbara LaBrash, San Juan County Coordinator  
Rebecca Clark, Mental Health Program  
Coordinator Skagit County  
Anji Jorstad, Snohomish County Coordinator  
Anne Deacon, Whatcom County Coordinator

Marsh Kellegrew, Evergreen Recovery Services  
Robert Sullivan, Pioneer Human Services  
Perry Mowery, Whatcom County  
Contract File

Effective Date: 5/29/2008; 7/28/2004  
Revised Date:  
Review Date: 5/28/2008

## **North Sound Behavioral Health Organization**

### **Section 1500 – Clinical: Availability of Services**

Authorizing Source: 42CFR438.206; DBHR and North Sound BHO Contracts

Cancels:

See Also:

Providers must comply with this policy and may develop individualized implementation guidelines as needed

Responsible Staff: Deputy Director

Approved by: Executive Director

Signature:

Date: 5/3/2017

### **POLICY #1506.00**

#### **SUBJECT: AVAILABILITY OF SERVICES**

#### **PURPOSE**

To define the requirements for availability of services for Medicaid enrollees.

#### **POLICY**

North Sound Behavioral Health Organization (BHO) shall ensure provision of medically necessary behavioral health services as defined in the Medicaid State Plan and the Federal 1915 (b) Integrated Behavioral Health Waiver to Medicaid enrollees of the region. Provision of services for individuals covered by state-only funding will be available within available resources as outlined in North Sound BHO Policy #1574 – State and Substance Abuse Block Grant Funding Plan.

North Sound BHO maintains and monitors a network of appropriate providers that is supported by written agreements and is sufficient to provide adequate access to all covered services. In establishing and maintaining the network, North Sound BHO considers the following:

1. The anticipated Medicaid enrollment in the region.
2. The expected utilization of services, taking into consideration the characteristics and behavioral health care needs of specific Medicaid populations represented in the region.
3. The numbers and types (in terms of training, experience and specialization) of providers required to furnish the contracted Medicaid services.
4. The geographic location of providers and Medicaid enrollees, considering distance, travel time and the means of transportation ordinarily used by Medicaid enrollees.

If an individual requires medically necessary behavioral health services the Behavioral Health Agency (BHA) is unable to provide, the BHA shall arrange for the provision of the services in a timely manner. If the medically necessary services are not available within the North Sound BHO network, providers shall refer to North Sound BHO Policy #1522 Out-of-Network Services for the process on arranging services out of the North Sound BHO network.

BHAs must notify North Sound BHO in writing of any proposed change in capacity. North Sound BHO must approve any change that results in reduced capacity.

#### **PROCEDURES**

North Sound BHO will ensure, through its contracts, the above requirements are met.

#### **ATTACHMENTS**

None