



North Sound Behavioral Health Organization, LLC

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North Sound BHO Contract Memorandum 2016-018

Date: December 01, 2016

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Linda Grant, Evergreen Recovery Services
Marli Bricker, Therapeutic Health Services

From: Joe Valentine, Executive Director

Subject: Children's (0-21) PIP Intervention

The Children's Performance Improvement Project (PIP) subcommittee has been working on developing an intervention for the past 6 months. The attached document contains the procedural steps that will need to be taken for the intervention to be successful.

This intervention applies to all individuals being served under the age of 21 that received a qualifying EPSDT referral. North Sound BHO will use the following referral source codes out of the North Sound Data Dictionary to determine who should qualify for an EPSDT referral:

1. COMM- Community Health Center
2. EVTCL- Everett Clinic
3. HOSP- Hospital
4. PHYSN- Physician or Other Med Services

This process will only impact mental health BHAs as we will be measuring the change in CA/LOCUS level over a period of time. This intervention has the potential to impact the frequency with which CA/LOCUS assessments are being done so please review the document in its entirety. The adherence to this intervention process will be monitored via the annual EPSDT audit conducted by North Sound BHO.

Full implementation of this policy should occur no later than 60 days after this memo.

cc: Cindy Ferraro, Bridgeways
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Contract File

EPSDT PIP Intervention Procedure

The following procedural steps outline the necessary interventional steps for appropriately documenting EPSDT individuals and subsequent care coordination.

Follow up of individual walk in/VOA transfer

1. Conduct assessment with initial CA/LOCUS to determine if individual meets access to care standards.
 - a. Intake Clinician initiates EPSDT flag at assessment
2. Individual is authorized by BHO
3. Within 30 days from assessment the provider must (If individual meets access to care standards):
 - a. Send communication back to referring PCP (If the individual is not linked with a PCP then assist the individual with finding a PCP through apple health) with at least:
 - i. Date of assessment
 - ii. Diagnosis
4. Conduct first ongoing appointment to develop treatment plan to include
 - a. A cross system care plan
 - i. Coordination between the provider and the PCP/office at least once every 30 calendar days with 3 attempted contacts completed in a 90 calendar day span
 - ii. Coordination between provider and other allied systems (as needed)
5. Adhere to cross system care plan using the following SERI codes in compliance with the SERI guidelines (if attempted contacts do not adhere to the SERI guidelines then write incidental notes and attach to the clinical record)
 - a. H2015
 - b. H2021
6. Conduct second CA/LOCUS assessment within 90 calendar days from original assessment

PCP initiated referral

1. Contact the individual within 10 days of EPSDT referral to confirm that they want the services
2. Conduct assessment with initial CA/LOCUS to determine if they meet access to care standards
 - a. Intake Clinician initiates EPSDT flag at assessment
3. Individual is authorized by BHO
4. Within 30 days from assessment the provider must (If individual meets access to care standards):
 - a. Send communication back to referring PCP (If the individual is not linked with a PCP then assist the individual with finding a PCP through apple health) with at least:
 - i. Date of assessment
 - ii. Diagnosis
5. First ongoing appointment to develop treatment plan to include
 - a. A cross system care plan
 - i. Coordination between the provider and the PCP/office at least once every 30 calendar days with 3 attempted contacts completed in a 90 calendar day span
 - ii. Coordination between provider and other allied systems (as needed)
6. Adhere to cross system care plan using the following SERI codes in compliance with the SERI guidelines (if attempted contacts do not adhere to the SERI guidelines then write incidental notes and attach to the clinical record)
 - a. H2015
 - b. H2021
7. Conduct second CA/LOCUS assessment within 90 calendar days from original assessment