

NSMHA Contract Memorandum 2004-002

Date: November 18, 2004

To: Jess Jamieson, President APN and CEO, Compass Health
Charles Roxin, *bridgeways*
Joan Dudley, Lake Whatcom RTC
Andy Byrne, Whatcom Counseling and Psychiatric Center
Tom MacIntyre, Catholic Community Services Northwest
Claudia D'Allegri, Sea Mar
Janelle Sgrignoli, Snohomish County Human Services
Karen Kipling, Volunteers of America

From: Deirdre Ridgway, NSMHA Contracts Manager

Subject: Staff Training regarding Clinical Practice Guidelines

The Clinical Practice Guidelines have been in effect since July 1, 2004. During the EQRO, it was noted that provider staff were not adequately trained on the guidelines. The Regional Quality Management Committee today agreed to train all existing clinical staff by January 1, 2005, and to ensure that this topic is included in the orientation of new clinical staff.