

JOB ANNOUNCEMENT

QUALITY SPECIALIST – WESTERN STATE HOSPITAL LIAISON

The North Sound Behavioral Health Organization (North Sound BHO) is pleased to announce an opportunity to join our team as a Quality Specialist – Western State Hospital (WSH) Liaison.

Changes in healthcare reform afford new and dynamic opportunities in the North Sound—especially in the field of behavioral health. If you are interested in playing a critical role in assuring quality behavioral healthcare in the North Sound community and believe you have the background and skills necessary, we invite you to apply! We are located in Skagit County, one of the most beautiful regions of Washington State with easy access to Bellingham and Seattle.

ABOUT NORTH SOUND BHO

Our Mission: *Empowering individual and families to improve their health and well-being.*

North Sound BHO funds and manages publicly funded behavioral health services in a five-county region in northwestern Washington. The five counties include: Island, San Juan, Skagit, Snohomish, and Whatcom. North Sound BHO is responsible for the Medicaid funding for behavioral health, and our goal is to ensure eligible individuals and families receive appropriate, person centered and timely services. Please visit our website www.northsoundbho.org for more information.

PRIMARY POSITION RESPONSIBILITIES

- Coordinate transition planning for people leaving WSH and returning to community living. This includes on site activities at WSH and the following:
 - Verifying accuracy of BHO assignment at the time of admission to WSH and coordinating the transfer to the appropriate BHO.
 - Documentation in the WSH clinical chart Community Section within 3 days of admission of Community Behavioral Health and BHO involvement and contacts.
 - Monitoring each individual's recovery while in the hospital including coordination with ward staff and participation in hospital treatment teams and team meeting.
 - Document activities the WSH record at least every 90 days.
 - Arrange transition plans for each individual when they are ready to leave the hospital and have met the discharge criteria.
 - Coordinate behavioral health services, placement, housing and court orders with community CMHA providers, adult family homes and nursing homes.
 - Coordinate the establishment of Medicaid and other benefits including the submitting of documents to WSH Patient Financial Services on a timely basis.
 - Arrange transportation for placement interviews in the community and at time of transition back to the community.
 - Facilitation and monitoring of placement back into the community.
 - Participate in monthly North Sound BHO Hospital Discharge Planning Meetings.
 - Enter client's status into North Sound BHO Regional Tracking Log
- Adult Care Coordination including care coordination of services with behavioral health providers and allied systems for individuals with complex needs or individuals experiencing difficulties in obtaining the appropriate intensity or level of services. This also includes the monitoring of individuals with complex needs or groups of individuals to assure they obtain the right amount of services at the appropriate time.

QUALIFICATIONS, EXPERIENCE, & EDUCATION

Knowledge of:

- Knowledge of applicable contracts, standards, laws, rules and regulations such as (HIPAA, WAC, RCW, CFR).
- Knowledge and experience in Utilization Management/Utilization Review, Quality Assurance/Improvement, data collection, statistical analysis and preparation of reports.
- Clinical practice; especially in the areas of care coordination, recovery-driven treatment plans, cultural competence, and evidenced-based practices.

Education and Experience:

- Master's Degree in social work, behavioral science, nursing or related field **AND** four (4) years professional level experience in a clinical behavioral health setting.
- Two years' experience in providing outpatient behavioral health services to adults is required.
- Expertise in working with other special populations is preferred.
- An equivalent combination of education and experience may be considered.

License and Certification:

- Current Washington State License in a field noted above (i.e., LICSW, LMHC, and LMFT) is preferred.
- Valid Washington State driver's license and proof of insurance at the time of hire and vehicle available for work-related travel.

ADDITIONAL INFORMATION

Salary range \$61,788 - \$ 75,148 DOE, plus a generous benefits package in excess of \$35,000. Position will remain open until a qualified applicant is selected. North Sound BHO is an Equal Opportunity Employer. Visit <http://northsoundbho.org/Jobs> for full job description and application. Send cover letter, resume and application to hr@northsoundbho.org. *Please note that applications will not be accepted without a completed North Sound BHO application form.*