

## MEMORANDUM

DATE: May 22, 2006  
TO: NSMHA Advisory Board  
FROM: Chuck Benjamin, Executive Director  
RE: June 8, 2006 Board of Director's Agenda

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Please find for your review and comment the following that will be discussed with the Board of Directors and brought forth at the June 8, 2006, NSMHA Board of Directors Meeting.

### **Consent Agenda**

May expenses and payroll

### **Action Items**

#### **Motion # 06-043**

To review DSHS Contract # 0569-79682, Amendment 4, State Mental Health Contract. This amendment removes the requirements for incentive funds and liquidated damages. The State-only funds payments are also increased for the months of July and August 2006.

#### **Motion #06-044**

To review DSHS Contract # 0569-79567, Amendment 4, Prepaid Inpatient Health Plan. This amendment includes minor changes to the data certification requirements and process. Changes also include increases to the Medicaid and Washington Medicaid Integration Partnership (WMIP) Per Member Per Month (PMPM) rates as well as add definitions for Supported Employment.

### **Action Items not yet reviewed by the Advisory Board**

#### **Motion # 06-042**

To review the Working Capital Advance Agreement from DSHS Division of Finance. The total amount Advanced remains the same as last year at \$110,426.  
Shelton, Myhr, all in favor, Motion carried.

### **Introduction Items**

(Placeholder) Introduction of VOA crisis services changing the no decline policy with appropriate language to be developed and provided on revised memorandum.

cc: Charles R. Benjamin  
County Coordinators  
NSRSN Management Team



## Pre-meeting Advisory Board

*June 6, 2006*

### Presentation

12:15 pm

### Clubhouses

By

Bill Waters

With

Rose House, Tacoma

**NORTH SOUND MENTAL HEALTH ADMINISTRATION  
ADVISORY BOARD MEETING**

North Sound Mental Health Administration  
Conference Room  
117 North First St., Suite 8  
Mt. Vernon, WA 98273  
June 6, 2006  
1:00 PM

Agenda

1. Call to Order - Introductions, Chair – 5 minutes
2. Revisions to the Agenda, Chair – 5 minutes
3. Approval of the May 2006 Minutes, Chair – 5 minutes
4. Comments from the Public –5 minutes
5. Correspondence and Comments from the Chair – 5 minutes
6. Monthly Committee Reports
  - a. Executive Director's Report - Chuck Benjamin – 5 minutes
  - b. Finance Committee – Mary Good – 5 minutes
  - c. Executive Committee/Agenda Committee – Tom Richardson – 5 minutes
  - d. QMOC Report – Mary Good – 5 minutes
  - e. Ombuds Report – Chuck Davis – 15 minutes
7. Items To Be Brought Forward To The Board of Directors – Charles Benjamin, Executive Director
  - a. Consent Agenda
  - b. Action Items
  - c. Introduction Items
8. New Business  
MATCH Policy renaming – James Mead
9. Comments from County Advisory Board Representatives – 15 minutes
  - a. Island
  - b. San Juan
  - c. Skagit
  - d. Snohomish
  - e. Whatcom
10. County Coordinator Report
11. Comments from Public – 5 minutes
12. Other Business
  - a. Request for Agenda Items
13. Adjournment

**NOTE:** The next Advisory Board meeting will be TBA due to holiday in the NSMHA Conference Room, 117 N. First Street, Suite 8, Mount Vernon.

**North Sound Mental Health Administration  
MENTAL HEALTH ADVISORY BOARD  
May 2, 2006**

**Present:** Chuck Albertson, Marie Jubie, Marianne Elgart, Joan Lubbe, Tom Richardson, Mary Good, Jim King, James Mead, Andrew Davis, Catherine Ellis, Patricia Whitcomb and Jim Sizemore

**Absent:**

**Excused:** Chris Walsh, Laurel Britt and Russ Sapienza

**Staff:** Charles Benjamin, Margaret Rojas, Greg Long, Wendy Klamp and Annette Calder

**Guests:** Chuck Davis, Tom Sebastian and Melody Generate

**MINUTES**

TOPIC	DISCUSSION	ACTION
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**CALL TO ORDER, INTRODUCTIONS**

Chair Albertson	Chair Albertson convened the meeting at 1:10 pm and welcomed those present; introductions were made. Randy Burge, Regional Administrator, Division of Developmental Disabilities (DDD) gave the pre-meeting on the application and eligibility process for DDD services.	Informational
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**REVISIONS TO THE AGENDA**

Chair Albertson	None mentioned.	Informational
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**APPROVAL OF MINUTES**

Chair Albertson	A motion was made to approve the minutes as written, seconded and <b>motion carried</b> .	Motion carried
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**COMMENTS FROM THE PUBLIC**

James Mead Chuck Davis Joan Lubbe Tom Richardson	<p>James stated Randy Burge from DDD gave a lovely presentation; however, James was very disappointed that Chuck Davis was not present at the pre-meeting presentation as he originally raised the issue. Chuck apologized for not being able to be present at the meeting today.</p> <p>Joan addressed the group regarding yesterday’s Skagit Valley Herald and said it is full of articles about mental health issues and feels all should read it. Joan mentioned a letter in the paper from a parent of a consumer noting that the largest mental health facilities are the jails.</p> <p>Tom said on May 1<sup>st</sup> he read an article about anti-psychotic medications being given to people who didn’t have a mental health diagnosis. He said the article said the conclusion of the study was inconclusive, as people had dropped off along the way. He said that people who took a placebo developed</p>	Informational
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mental illness within a five-year period. The ones who received the anti-psychotic medication after the five-year study approximately one-half developed mental illness. He said that he would email the article to anyone interested.

## **CORRESPONDENCE AND COMMENTS FROM THE CHAIR**

Chair Albertson  
Marie Jubie  
James Mead

Chair Albertson asked if there was any success in infiltrating public institutions, had any information been shared with the community. Marie said that she attended the mental health fair at the Everett Community College. She said she was proud to represent our Region there and help people out.

Informational

James said he sent an email to Spirit K105.3 radio station to do a public service announcement on May being mental health month. He said he requested that during the month of May the radio run public service announcements to encourage the churches to pray for and surround those people in their community with mental health problems. He said he received a list of all pastors and churches within Arlington and is getting a list of those in Snohomish County. I will ask them to include in their newsletters that May is mental health month.

## **MONTHLY COMMITTEE REPORTS**

### **Executive Director's Report**

Charles Benjamin,  
Marianne Elgart, Jim  
King, James Mead,  
Margaret Rojas

Chuck Benjamin said he wanted to bring our attention back to the Vision of Hope and Paths to Recovery and asked everyone to keep that in mind.

Informational

Chuck said the secure crisis detox pilot started on April 17<sup>th</sup> for the northern four counties and Snohomish County is scheduled to enter the project either the end of May or beginning of June. He said since April 17<sup>th</sup> nine people have been detained under the chemical dependency law and this is a 15-bed facility. Chuck said more information is available on the NSMHA website and can be found at <http://nsmha.org/ICR/> for those interested in viewing the materials.

Access Transition took place at 12:00 am on May 1<sup>st</sup>. He said Wendy and he were present at 7:30 that morning and all went well. He thanked the staffs of Compass Health and Volunteers of America for all the hard work in accomplishing this transition.

The Quality Management Oversight Committee (QMOC) had an all day work session on April 26 and accomplished a lot around the policies review. Chuck explained the process that NSMHA, APN and QMOC went through to accomplish this task. He said he

appreciated the efforts of all involved. He said the Board of Directors would be looking at the policies on May 11<sup>th</sup>.

Chuck stated May is Mental Health month and listed efforts undertaken so far to promote Mental Health Month.

Chuck said NSMHA would be commencing contract negotiations with Associated Provider Network (APN) and stated this Advisory Board has appointed Marie Jubie and James Mead to participate in the negotiations. He said he has sent a request to APN noting dates and timelines involved. He said the new contract would need to go before the Board of Directors no later than July. Marie Jubie asked what the outcome of this Advisory Board's recommendation to the Board of Directors that NSMHA not contract with the APN anymore? Chuck said that was assigned to the Planning Committee by the Board of Directors, but believes that could not be achieved within this timeframe for the upcoming contract. Chuck said he was not sure of the duration of the new contract with APN. Marie asked what would prevent going through all the negotiations and their refusing to sign next time? Jim King said the good news is people have been assigned to the quality management group and negotiating of policies after. Chuck stated QMOC is looking into establishing a policies and procedure subcommittee, which would include consumer and advocate input.

Marianne Elgart noted that her daughter-in-law, Melody, who is also a consumer, is very interested in working with QMOC. Brief discussion took place about volunteers and Greg Long suggested that interested parties contact Margaret Rojas.

Chuck informed the group he had received letters from Sauk-Suiattle Tribe and Samish Indian Nation of our Regional Tribes regarding NSMHA's lack of attendance at the Regional Tribal Coordinating Council. They also mentioned monthly RSN/Tribal meetings, membership and voting on the Board of Directors, the 7.01 Planning process and the Tribal Liaison position. Discussion followed and Jim King suggested that each tribe should have a vote and it is not fair that Snohomish County has more votes. Tribes are a sovereign nation and should each have a vote. James Mead said he had previously offered to sit on the RSN/Tribal committee so he could attend in Chuck's absence. Chuck said he would take that request to the Tribes, as it is their meeting to invite whomever they want.

Brief discussion took place on the annual Tribal Conference taking place May 3 and 4 at the Upper Skagit Resort.

Exemplary Service Awards will be take place in June, date and time to be announced, and Chuck recommended people nominate individuals, organizations and programs who they feel has gone above and beyond. Nomination forms will be distributed soon.

Chuck stated he found out today the mental health taskforce is conducting another meeting May 23<sup>rd</sup>, 9-noon, in Renton at 800 Oaksdale Avenue SW, in meeting room Cedar Duamish. Chuck said he would be unable to attend this meeting.

Margaret mentioned the open house at the Secure Detox Facility from 9-3 this Friday, May 5<sup>th</sup>.

Jim mentioned the Planning Committee meets that day from 11-12:30 in the NSMHA Conference Room and one of the issues on the agenda are the contracting.

### **Finance Committee Report**

Mary Good

Mary said the Finance Committee met today and recommends approval of the expenses. She distributed copies for the group to review. She asked if there were any questions about the expenditures. Tom Richardson called the vote to recommend the expenditures to the Board of Directors for approval and Chair Albertson asked if the expenditures were approved as presented, seconded, **motion carried**.

Informational

Motion carried

She discussed the upcoming site visit that the Advisory Board will be making.

She said the Tribal and State Conference are coming up.

She mentioned some site visits that would be occurring at Lake Whatcom in June and Compass Health, Whidbey Island, Alchemy and Cookie Creations possibly in July.

### **Executive Committee/Agenda Committee**

Tom Richardson  
Marie Jubie

Tom Richardson reported on the Executive Committee meeting today. He discussed upcoming site visits and stated Andrew Davis will provide training on an articulation workshop he recently attended at a future meeting.

Informational

Marie discussed the NAMI walk on May 20<sup>th</sup> in Seattle and wanted people to attend.

**QMOC Report**

Mary Good Mary said that due to the special meeting QMOC held, they did not have the regular business meeting. Informational

**ITEMS TO BE BROUGHT FORWARD TO THE BOARD OF DIRECTORS**

**Consent Agenda**

Chuck Benjamin April expenses and payroll Informational

**Board of Directors May Action Items Previously Reviewed by the Advisory Board**

Chuck Benjamin The revised NSMHA budget. Informational

**Board of Directors May Action Items Not Yet Reviewed by the Advisory Board**

Chuck Benjamin Tom Richardson Jim King A revised Magill contract around consultation, facilitation and leadership coaching, which consists of an increase of \$5,000. This would result in the contract going from \$7,800 to \$12,800. Informational

The special meeting from QMOC on the policies. It will be up to the Board of Directors whether they take action on this item. This will be presented out of the QMOC report.

Discussion (Tom) on the Planning Committee and contracting process. Jim King said it seems to be a conflict of interest for Snohomish County to be on the Planning Committee as a voting member since they are also a provider.

**Board of Directors May Introduction Items**

Chuck Benjamin None. Informational

**NEW BUSINESS**

None. Informational

**COMMENTS FROM COUNTY ADVISORY BOARD MEMBERS**

Island Patricia Whitcomb addressed the group regarding the jail transition coordinator for Island County and problems she is coming up against. Pat said she spoke about three clients she is helping get mental health services and the obstacles being presented. Informational

San Juan Catherine Ellis said there wasn't much to report. She will be attending the Tribal Conference and is very excited about that. She said her last Health and

Community Services Board didn't have a quorum at their last meeting so there was not much business conducted.

Skagit Mary Good said they are applying for a \$100,000 grant for their mental health court. On April 1<sup>st</sup> the 1/10 of Informational



1% sales tax started to assist in funding for mental health services. Still working on Triage Center and getting it opened. They are investigating a day program for kids with mental health needs.

Jim King added that members of the community have challenged the location of the Triage Center.

Snohomish

James Mead reported the depression and bi-polar alliance in Snohomish County is changing their meeting time from 7 to 9 pm on the second and fourth Thursday of each month in downtown Everett at the Community Administration Building east at 3000 Rockefeller Avenue in the first floor conference room. Jill Dace discussed the May 2006 mental health month campaign.

Informational

Greg Long addressed the group regarding bed allocation at Western State Hospital and stated west side RSNs are meeting in negotiations regarding bed allocation.

Discussion was conducted concerning the closing of Fairfax Hospital's children's unit. James understands, as of today, Fairfax received some money from the state but claimed what the state gave them is not enough money. He thinks they received an additional \$750,000 and Fairfax is still saying they are going to have to close ITA adolescents unit.

James said consumers/advocates needed to use their strong voices. He said, "When an individual is clear on their intentions and laser in their communications they will achieve their goals." He encouraged all to get out and be a strong advocate.

They discussed the Volunteers of America taking over the Access line program from Compass Health.

They discussed the Tribal Conference in Bow tomorrow.

It was mentioned NSMHA has hired two care coordinators, which are positions required in the RFQ. Island County has hired a coordinator for jail services. Skagit County has provided jail coordinator training. Whatcom County's Triage Center is currently under construction. Transformation Grant is well underway.

Ms. Sorensen gave a NAMI report and mentioned the Behavioral Health Conference occurring June 14-16 in Wenatchee.

NAMI National Pioneer Conference is scheduled for June 28 through July 22. NAMI WALK Day is May 22. NAMI General Membership meeting is August 28-

29. Washington Mental Health Fair and Directors meeting will be in Lacey with Seth Dawson. NAMI picnic is scheduled for August 7. The NAMI spring newsletter was distributed.

Marie distributed copies of the International Standards for Clubhouses.

James said the 1/10 of 1% sales tax proposal support letter was forwarded to the County Executive's office and Anna Pritchard met with Executive Reardon and he said he would like to see a proposal on how the funding gain from the sales tax would be spent.

James said the hiring process for jail services has been completed. They were going to focus on Western State Hospital (WSH) due to shifting staff. He said Nancy Anderson has shifted from WSH to jail services, Mark Kipling will transfer to Community Mental Health and will split his time between jail services and WSH liaison and Jennifer Tone, a new hire from the Department of Corrections, will split her time between WSH and jail services. There is a big program being done for jail services and WSH.

Greg said NSMHA went through a process of looking at re-allocating WSH beds. This has been a long-standing issue. This region has been way under what is considered a proportionate number of beds based on population. This was announced at the Board of Directors and the Advisory Board. At the meeting, people agreed that it made sense to perform bed allocation based on population. Starting in July, NSMHA's bed allocation will go up to 129 beds. Our current census is 105 and we are scheduled to have 111. The first of October, NSMHA will go to 139. Jim King asked how it went when our beds were not full? Greg said details are not worked but it came out of the last legislative session that if the entire west side consortium using WSH is over capacity then all of the RSNs that are under their allocated beds would share 50% of all the liquidated damages paid by the other RSNs. Some discussion followed.

James thanked Compass Health due to a recent site visit conducting interviews for the Transformation Grant he interviewed four clients in the clubhouse and said the staff was very helpful and wanted that information passed along to Jess Jamieson and Tom Sebastian agreed to do so.

Marie said she spoke with councilman Gossett and he said there would be no sales tax increase in Snohomish County.

Whatcom

Andrew Davis said that KGMI radio station was Informational

running ads on the radio from the Church of Scientology offering help regarding people abused by psychiatry. Motion passed for the Health Department to contact KGMI about ads. It is believed that NAMI should be the entity to deal with this issue. It should be stated on the radio that neglect of children with mental health issues is a crime also.

The new Whatcom County Triage facility had its roof put on so construction is moving along.

Homelessness/housing/accountability was presented to the Board and the report is available for anyone interested in viewing it. There was discussion about the legislature failing to reduce homelessness by 20/15 by 50% to the best of our ability.

More challenges to the house committee on mentally ill and substance abuse. Our housing is set up for accountability and safety (i.e., you cannot come home drunk at the Mission). Andrew stated this is why there is so much homelessness because housing is set up for accountability; therefore, if people are drinking or abusing substances they cannot utilize housing available at this time. There is not a safe house where people can come home drunk, which contributes to the homelessness. Expertise in the area of differentiating between enabling substance abuse and lifesaving measures for substance abusers is needed.

This year PR contracts with Whatcom County will be upped and Catholic Community Services is the only contract not finalized.

The Whatcom Integration Project was discussed and Whatcom County is a candidate for behavior health, physical health and empowered projects program (i.e., depression, heart relief and/or diabetes). How are these issues related?

Tom Richardson addressed the group about the Whatcom Triage center, and stated the counselors at the center would be addressing both substance abuse and mental illness issues. The idea is floating around that the co-location of the Triage Center with the

County's new Minimum Security facility and inmates of the jail system would stigmatize people who voluntarily come into the Triage Center for mental illness assessment and treatment.

It may, in fact, not be ideal to have the Center at the same location as a justice system facility; however, it is much preferable to have people in mental illness crises

not wait until the crises are full blown resulting in them

being booked into jail in the first place rather than seen early and diverted from incarceration. Basically, the notion of diverting people away from incarceration, booking and courts is all positive and the reason we have promoted the facility. In time, we anticipate that consumers as well as the general public will come to appreciate the changes in terms of who goes to jail and who gets appropriate treatment instead.

Tom wants a pre-meeting presentation on faces of recovery project going on at the Rainbow Center.

### **COUNTY COORDINATOR REPORT**

None present. Chuck Benjamin stated the County Coordinators apologize for their absence today but scheduling conflicts were unavoidable. Informational

### **COMMENTS FROM PUBLIC**

James Mead  
Tom Richardson

James announced that he would be conducting interviews tomorrow at the Tribal Conference on behalf of the Transformation Project. He said consumers interviewed would receive a \$20 gift certificate from Safeway. Informational

Tom said he was curious as to what the consumer members of the panel of this Board if they concurred or disagreed with the information in the packet. Next Tom asked about the Ombuds report and asked about complaints received. Chuck Davis agreed to talk with Tom later about complaints in Whatcom County.

### **OTHER BUSINESS OR AGENDA ADDITIONS/CHANGES**

Chuck Davis  
Tom Richardson

Ombuds Report and Presentation on the next Agenda for June 2006 Informational

Tom suggested two pre-meeting presentations. One was a presentation by Andrew on the Articulation Workshop he attended and second was the faces of recovery project at Rainbow Center.

### **ADJOURNMENT**

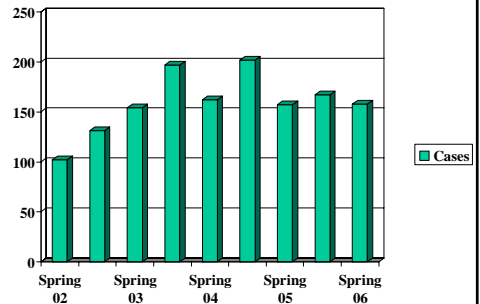
Chair Albertson

Chair adjourned the meeting at 2:30 pm.

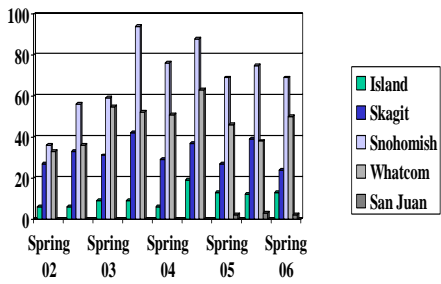
# OMBUDS REPORT

Spring 2006

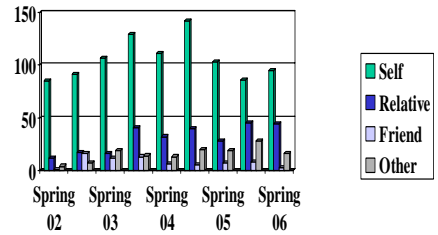
## Semi-Annual Cases



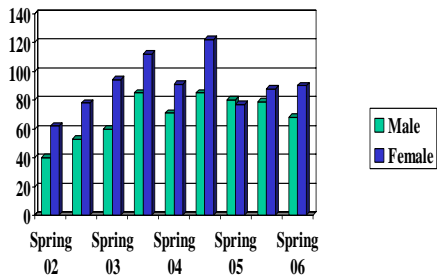
## Cases by County



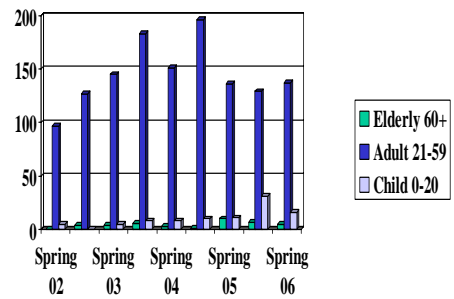
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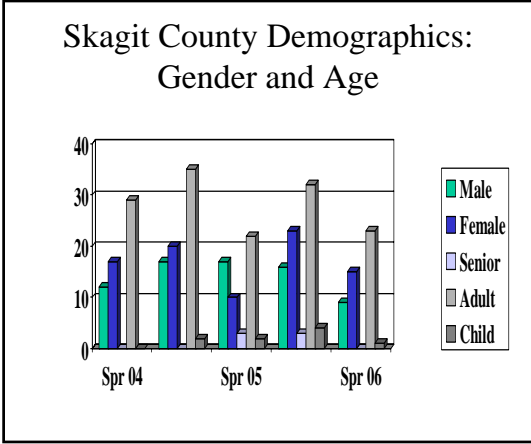
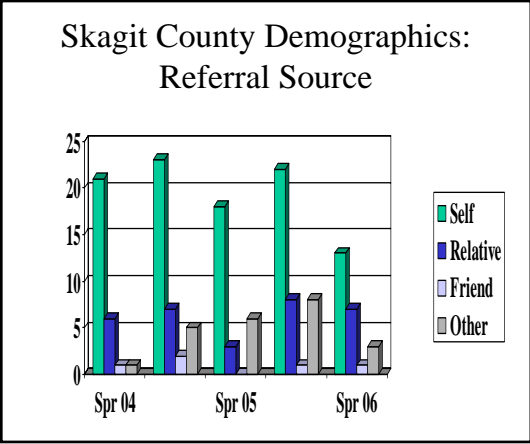
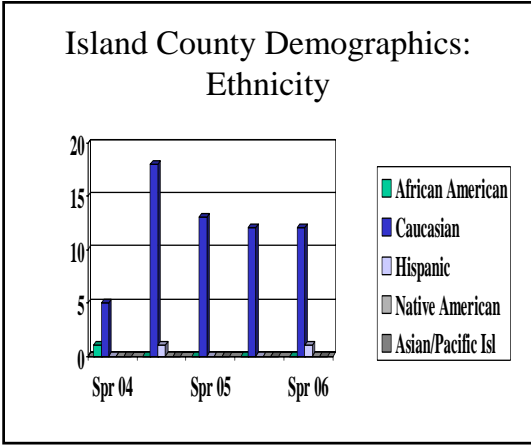
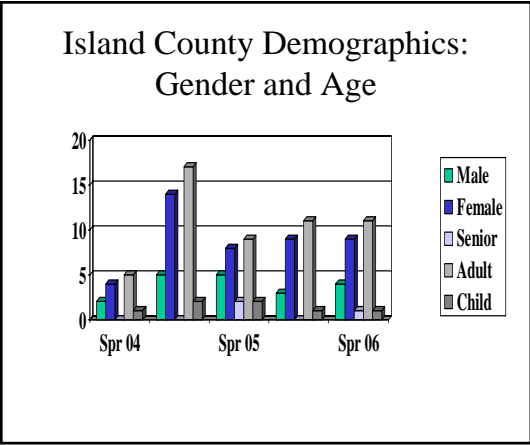
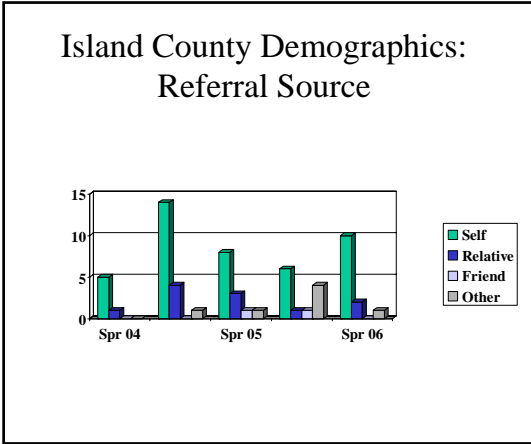
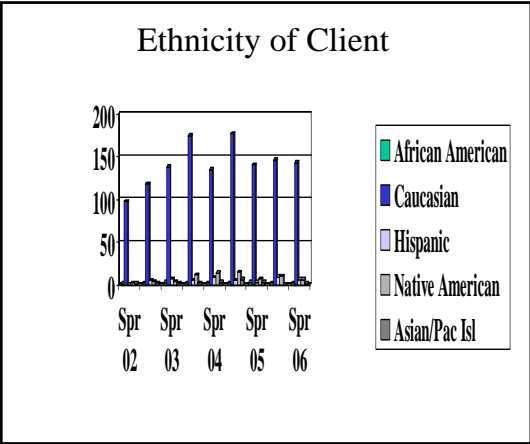


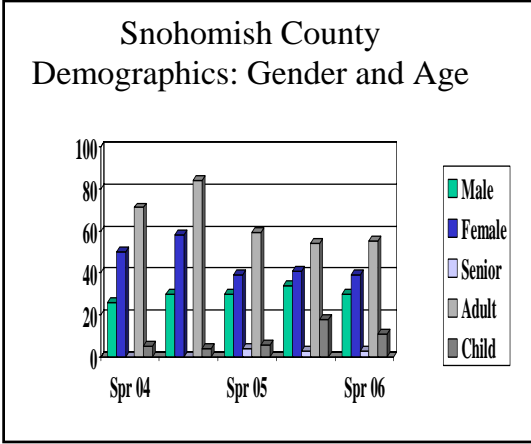
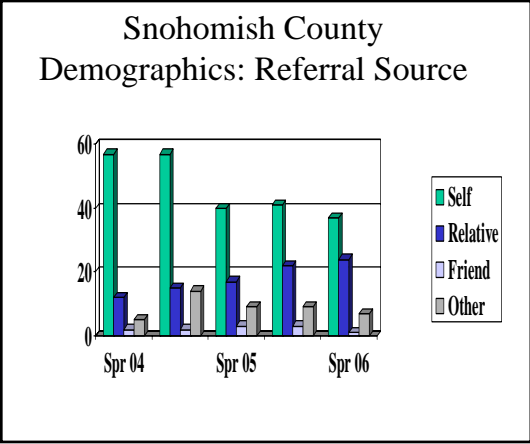
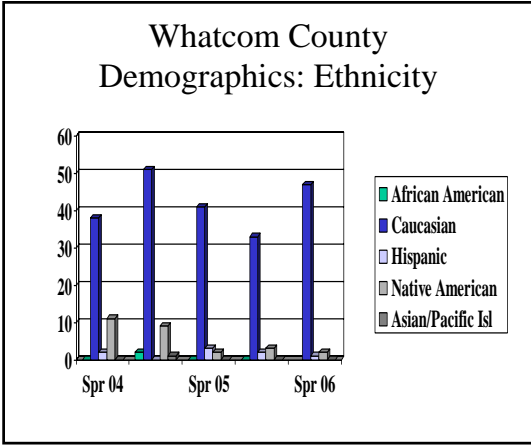
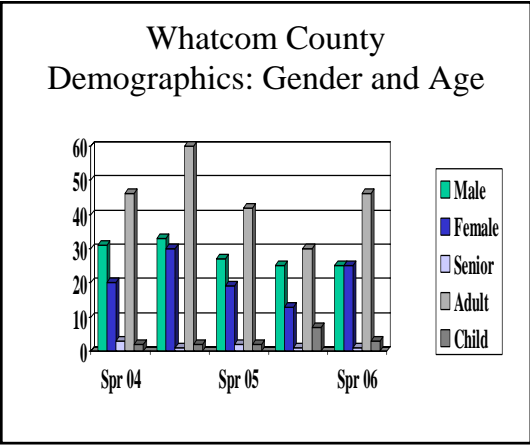
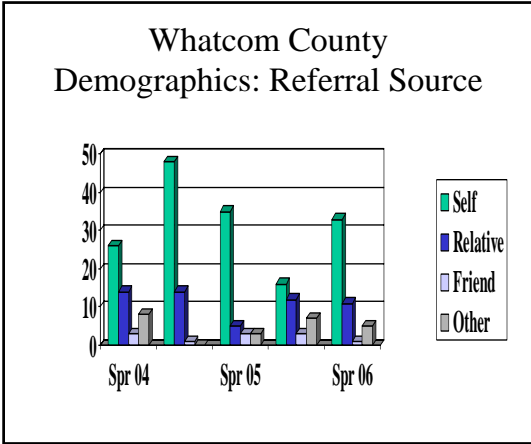
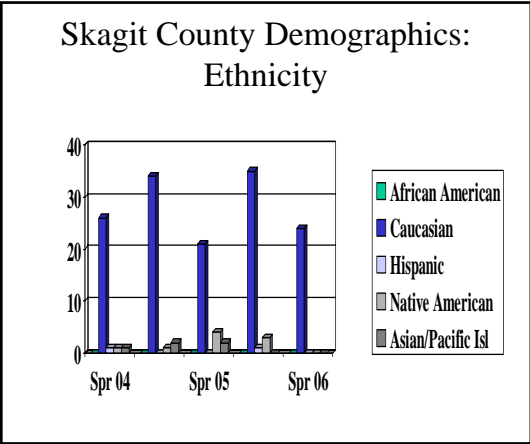
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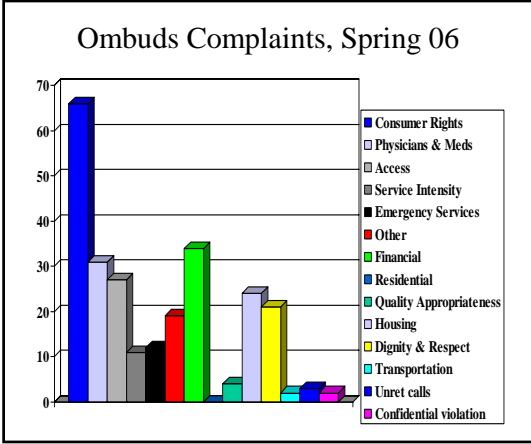
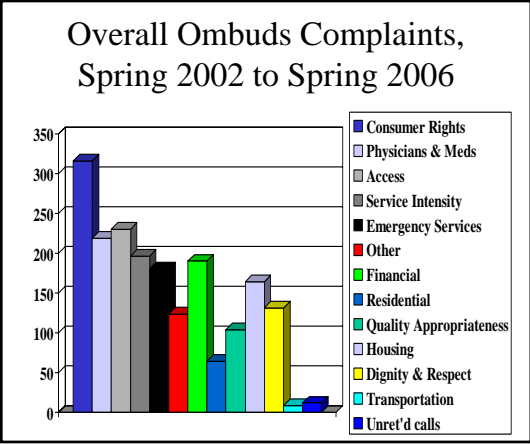
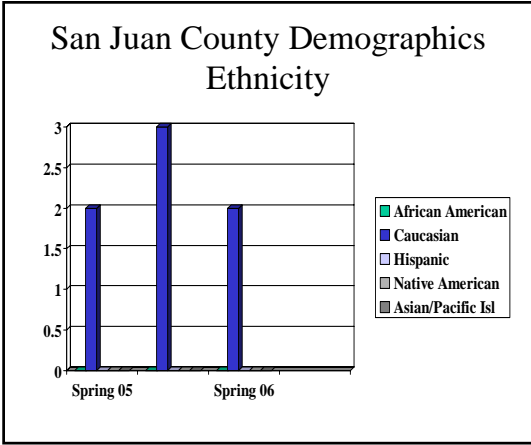
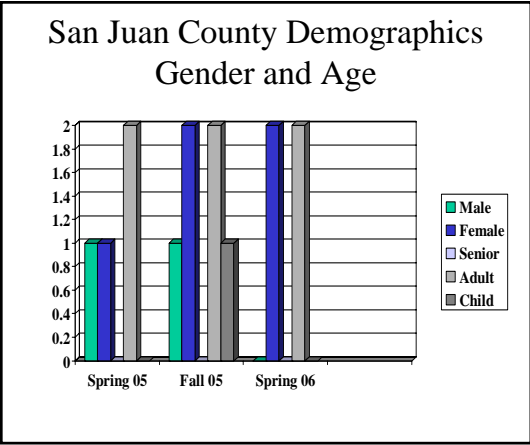
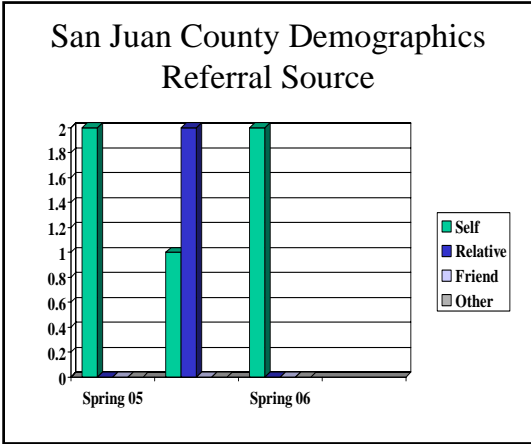
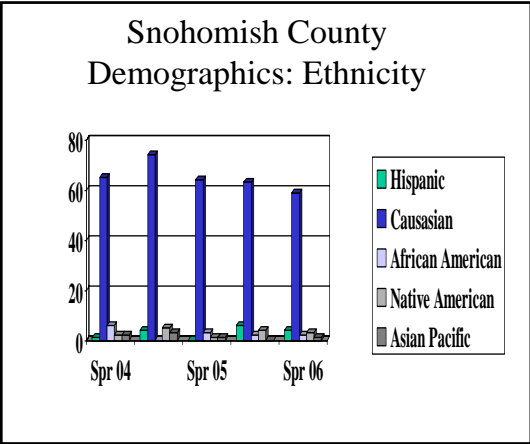


## Age of Client



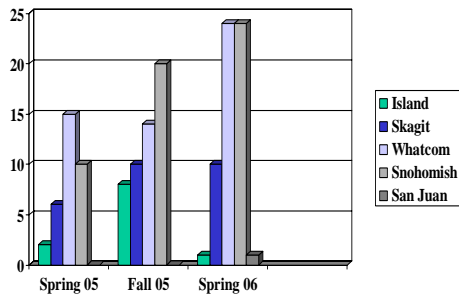








### Non-Public Mental Health Provider Agencies Issues



### Non-Public Mental Health Providers Issues, Spring 06

- Island/San Juan:** 1 Housing Ofc, 1 Other
- Skagit:** 5 Hospital, 1 Health Dept, 2 CSO/DVR, 1 Housing Ofc, 1 WASHCAP.
- Whatcom:** 1 Pharmacy, 6 Hosp, 3 Jail, 3 Payees, 2 Private Dr., 3 Housing Ofc, 2 other, 2 Rainbow Ctr, 2 SSA/CSO
- Snohomish:** 1 DVR, 1 Private Dr., 4 Other, 2 Housing, 9 Hospital, 2 Jail, 3 MHD, 1 Mission, 1 VOA,

### Public Mental Health Providers Complaints/Grievances, Spring 06

- Compass Skagit:** 26 & 3 grievances
- Compass Everett:** 61 & 2 grievances
- Compass Lynnwood:** 7 & 4 grievances
- Compass Whidbey:** 19
- Compass Marysville:** 5
- Compass Snohomish:** 3

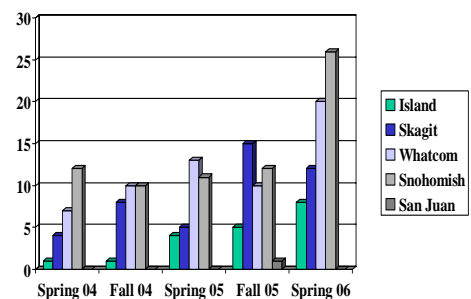
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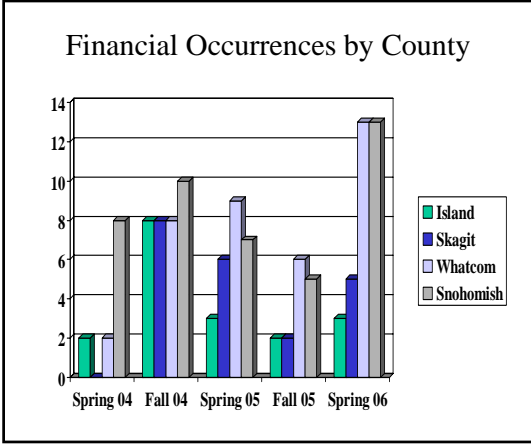
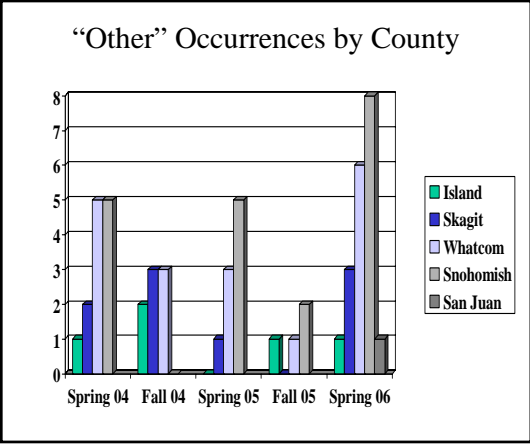
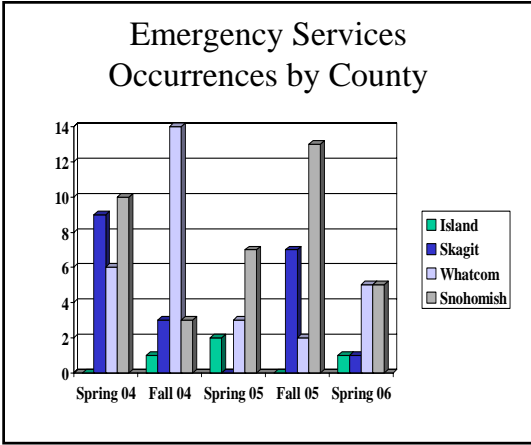
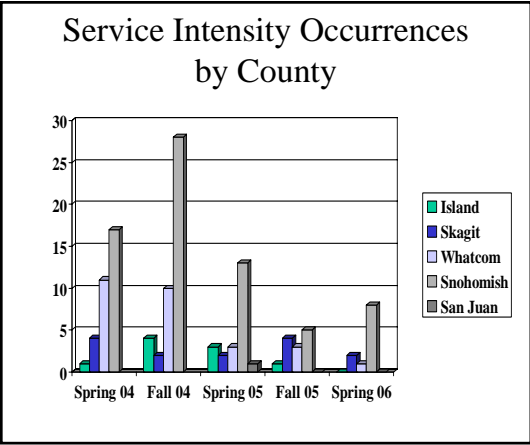
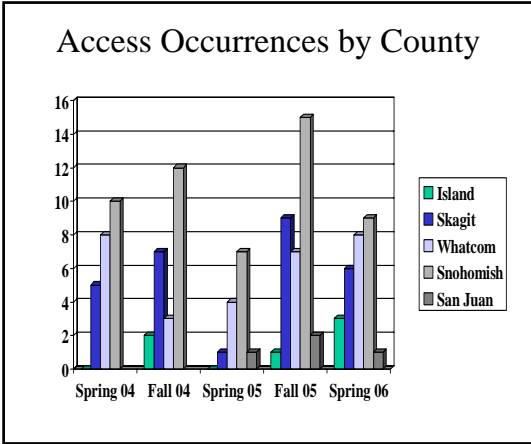
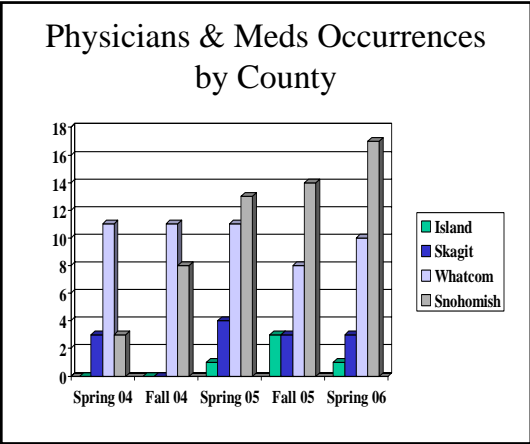
- Compass Edmonds:** 2
- Compass Smokey Point:** 3
- Compass San Juan:** 1
- NS E&T Center:** 3
- Mukilteo E&T Center:** 1
- WCPC:** 21 & 1 grievance

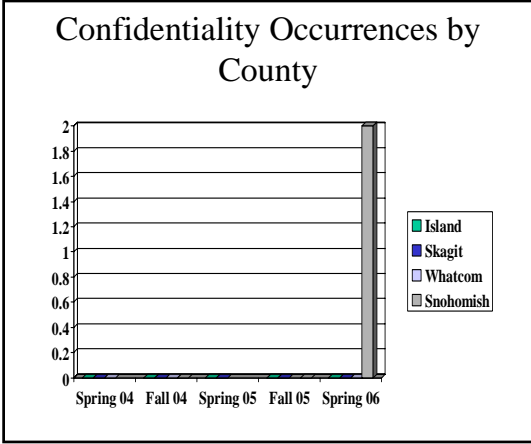
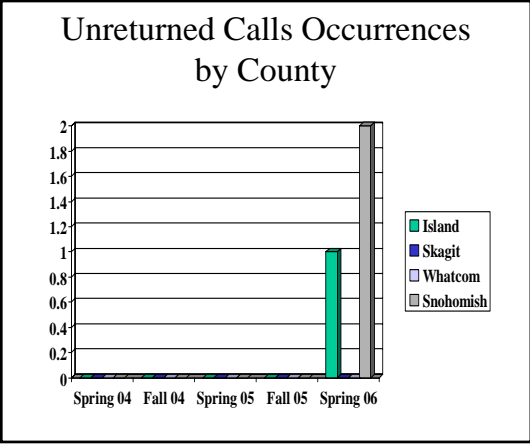
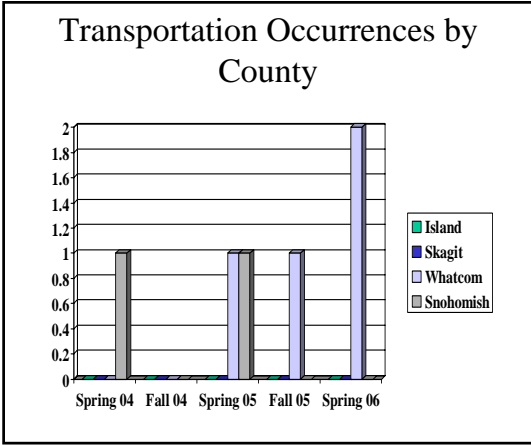
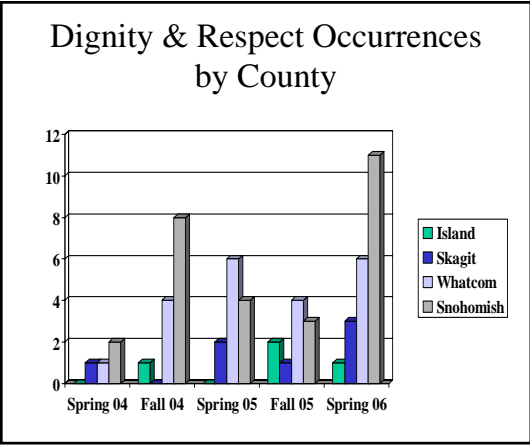
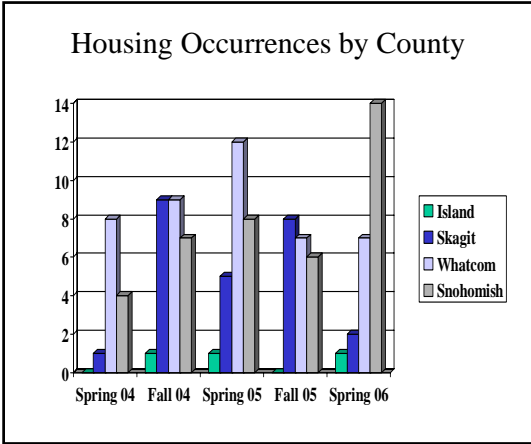
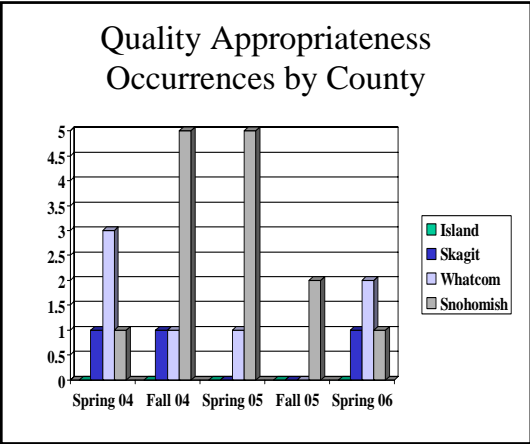
### Public Mental Health Providers Complaints/Grievances, Spring 06

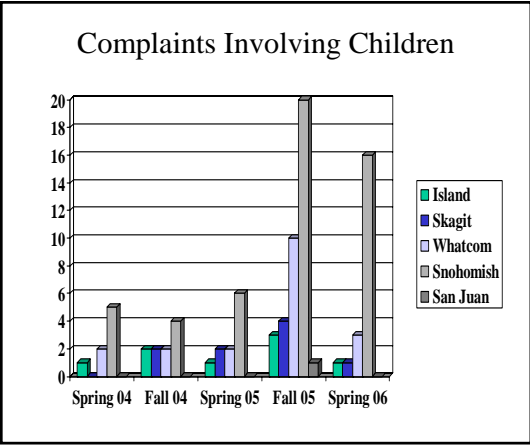
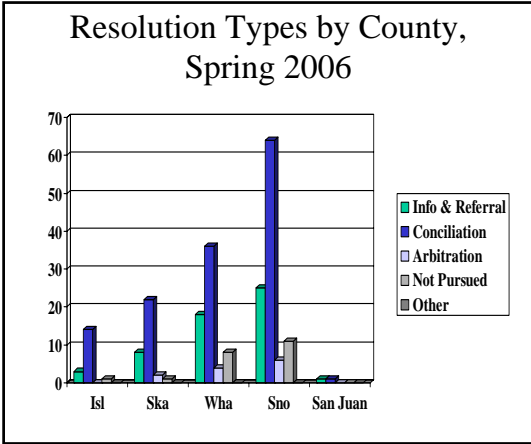
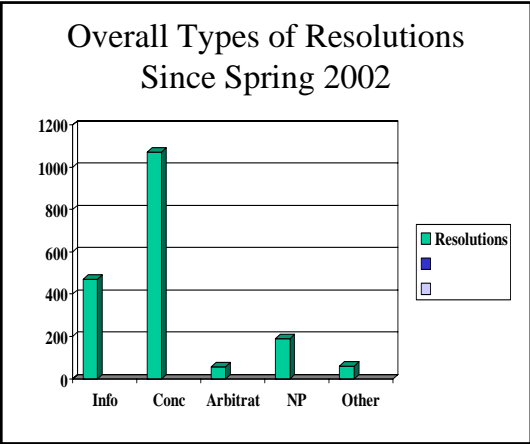
- LWC:** 29 & 1 grievance
- CCS:** 2
- bridgeways:** 6
- Sea Mar Everett:** 7
- Sea Mar Bellingham:** 3 & 2 grievances

### Consumer Rights Occurrences by County

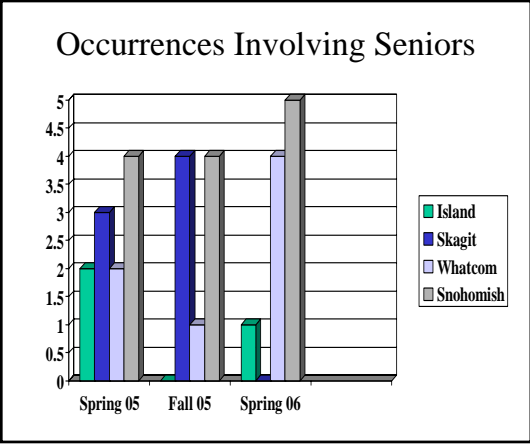




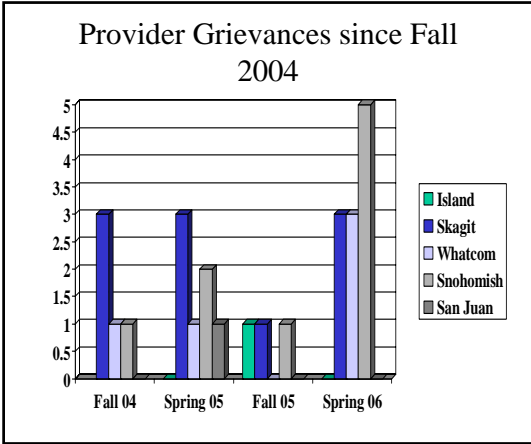
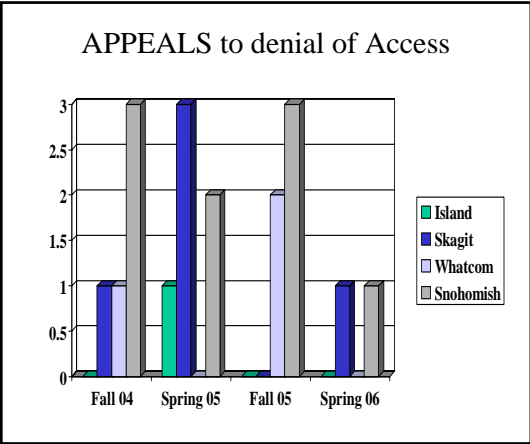




- ### Occurrences Involving Children Spring 2006
- **Island:** 1 Consumer Rts
  - **San Juan:** 0
  - **Skagit:** 1 Physicians & Meds
  - **Whatcom:** 1 Access, 1 Financial Svs
  - **Snohomish:** 3 Access, 6 Consumer Rts, 1 Emergency svcs, 1 Housing, 3 Other, 1 Physicians/Meds, 1 Service Intensity

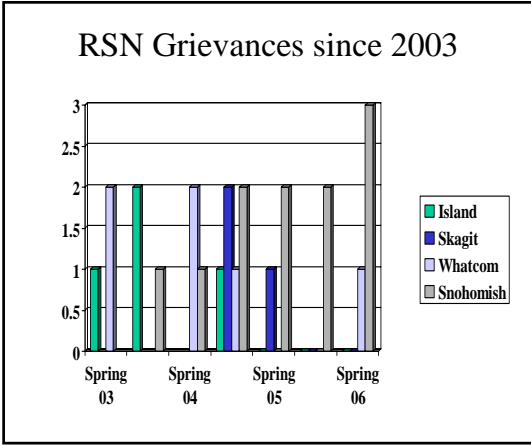


- ### Complaints Involving Seniors
- Island:** 1 Financial
  - Skagit:** 0
  - Whatcom:** 1 Access, 1 Consumer Rts, 1 Phys & Meds, 1 Other
  - Snohomish:** 2 Housing, 2 Financial, 1 Physicians & Meds



### Provider Grievances, Spring 2006

- **Skagit:** 1 Quality Appropriateness, 2 Consumer Rights
- **Whatcom:** 1 Dignity/Respect, 1 Access, 1 Phys & Meds
- **Snohomish:** 1 Dignity/Respect, 1 Physicians & Meds, 3 Consumer Rights



### RSN Grievances, Spring 2006

- **Whatcom County:** 1 Physicians & Meds
- **Snohomish County:** 1 Consumer Rights, 1 Quality Appropriateness, 1 Dignity & Respect

### Fair Hearings

- **Fall 2004:** 1, Emergency Services, Snohomish County, Status: Judge refused to hear.
- **Spring and Fall 2005:** None
- **Spring 2006:** 1, Consumer Rights, Snohomish County, Status: Not Pursued; 1, Dignitary & Respect, Whatcom County, Status: Not Pursued.

### **Organizations Worked With Since Spring 2004**

- Children's svs CPS/Foster Care: 22 cases
- Chemical Dependency Services: 28 cases
- DSHS Community Service Office: 38 cases
- Criminal Justice: 33 cases
- Developmental Disabilities: 25 cases
- Doctors & Hospitals: 104 cases
- Medicaid Transportation: 4

### **Organizations Worked With Since Spring 2004 (cont'd)**

- Senior Services: 12 cases
- Social Security Administration: 21 cases
- Housing/landlords: 33 cases
- Adult Family Homes: 4 cases
- Lawyers and Courts: 6 cases
- DVR: 4

### **Organizations Worked With Since Spring 2004 (cont'd)**

- Hospice: 1
- Rehab Centers: 2
- Private Protective Payees: 10
- MAA: 5
- Missions: 8
- Schools: 1

### **Final Comments**

- Hospitals and Involuntary Treatment
- Other Ombuds calls

## **OMBUDS REPORT Spring 2006**

**QUESTIONS?**